

**ENVIRONMENTAL,
SOCIAL & GOVERNANCE**



**IMPACT
REPORT
2024**

**Share, inspire, have fun!
With CTOUCH by your side.**

CTOUCH[®]
Part of i3-Technologies

MAKING A GREENER TOMORROW, ONE STEP AT A TIME

Another year of driving positive change, another chapter in our sustainability journey!

For the first time, this report reflects on our progress through the lens of Environmental, Social, and Governance (ESG) principles. Discover how we pioneer sustainable touchscreen solutions while fostering social responsibility, ethical practices and a fair supply chain. Our commitment to making a meaningful impact on our planet and its people remains steadfast.

This year was a year of changes, but changes we believe to be for the better. CTOUCH is now part of i3-Technologies, making it a part of something greater than we could've ever thought. Sustainability is still at the forefront of our now joint mission and with our strengths combined, we're poised to create an even greater impact.

We've captured the highlights of 2024 in this Impact Report—just the highlights! For a deeper dive into our ESG journey, you can explore our Annual Sustainability Report.

Without further ado, enjoy our 2024 Impact Report! We hope our efforts inspire you, because together, we can make a real impact.



Michel De Coster
CEO i3CONNECT
(CTOUCH & i3-Technologies)

OUR MISSION

#1 in sustainability

CTOUCH is the **world's most sustainable touchscreen brand**. We bring the power of touch and interactivity to any working and learning environment to empower sustainable and futureproof engagement between people.

Our **ultimate sustainability goal** is to achieve net zero emissions by 2050. This is a crucial milestone aligning with the Paris Agreement's objective to limit global warming to 1.5-2°C compared to pre-industrial levels.

To guide our company and colleagues, we have created a Carbon Reduction Plan. This plan maps all targets and actions we need to take to make sure we meet our goals.

Our road to net zero

2030

(from a 2019 baseline)

CO2
EMISSIONS
-46%*
SCOPE 1 & 2

CO2
EMISSIONS
-27%
SCOPE 3

2050

**NET
ZERO**
EMISSIONS

Understanding scope 1, 2 and 3 emissions



SCOPE 1

Direct emissions that result from sources that are owned or controlled by CTOUCH.



SCOPE 2

Indirect emissions from purchased energy & heat by CTOUCH.



SCOPE 3

All other indirect emissions that occur in the supply chain. This includes raw material extraction, manufacturing, transportation, use and end-of-life of our products.

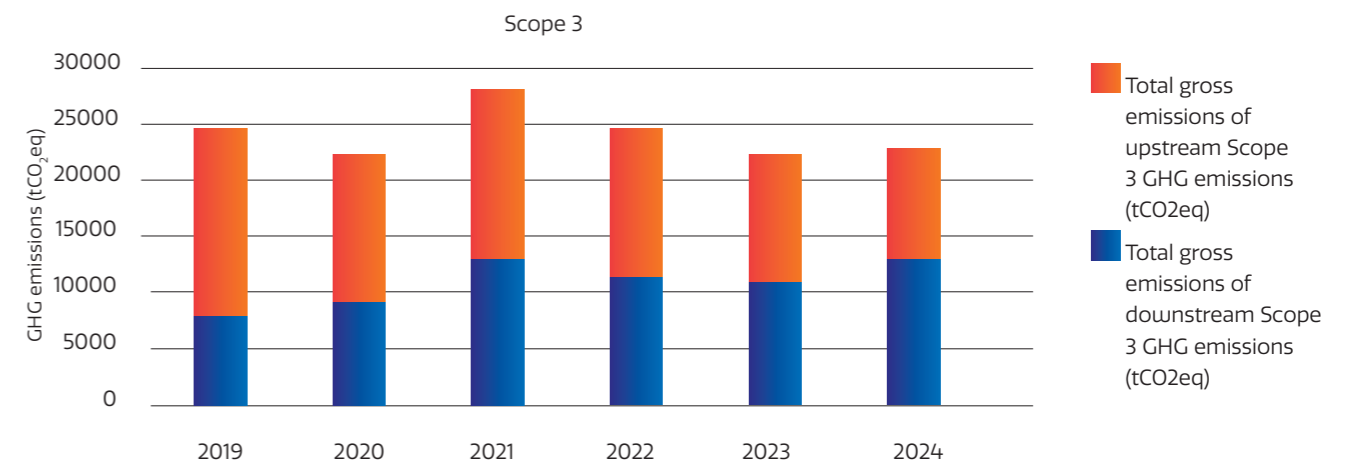
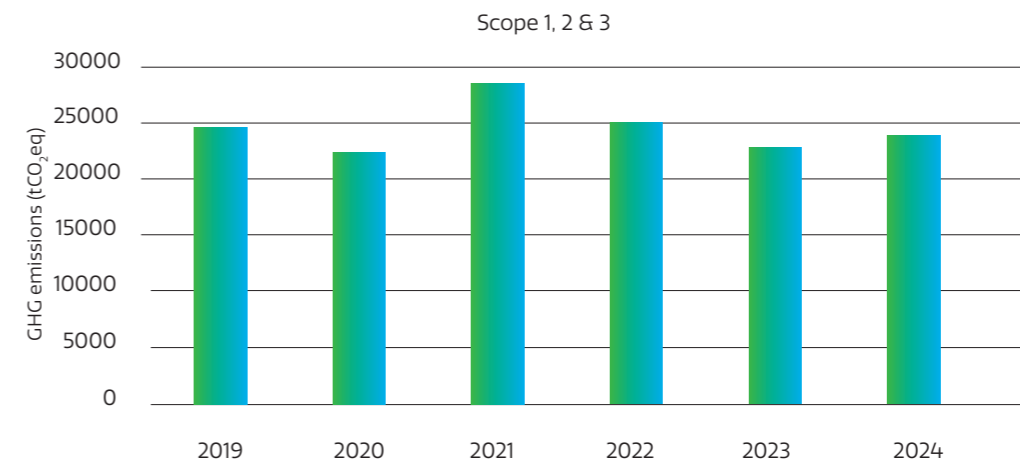
Share, inspire, have fun!
With CTOUCH by your side.

*This goal is officially validated by the Science Based Targets initiative (SBTi).

OUR CO2 FOOTPRINT REDUCTION PROGRESS

CO2 PROGRESS AT A GLANCE

In 2024, we made great strides in reducing our carbon footprint. Thanks to green energy and energy-efficient systems, Scope 2 emissions dropped by 94%. Combined Scope 1 and 2 emissions are now down 81% compared to 2019. That's well ahead of our interim target! However, Scope 1 emissions rose by 37% compared to 2019, mainly due to increased transport needs. We'll keep working on this in the years ahead. Scope 3 emissions saw a modest 3.3% decrease compared to 2019. By focusing on product circularity and deeper supplier engagement, we aim to accelerate progress in this area too.



ENVIRONMENTAL

OUR PRODUCT FOOTPRINT REDUCTION PROGRESS

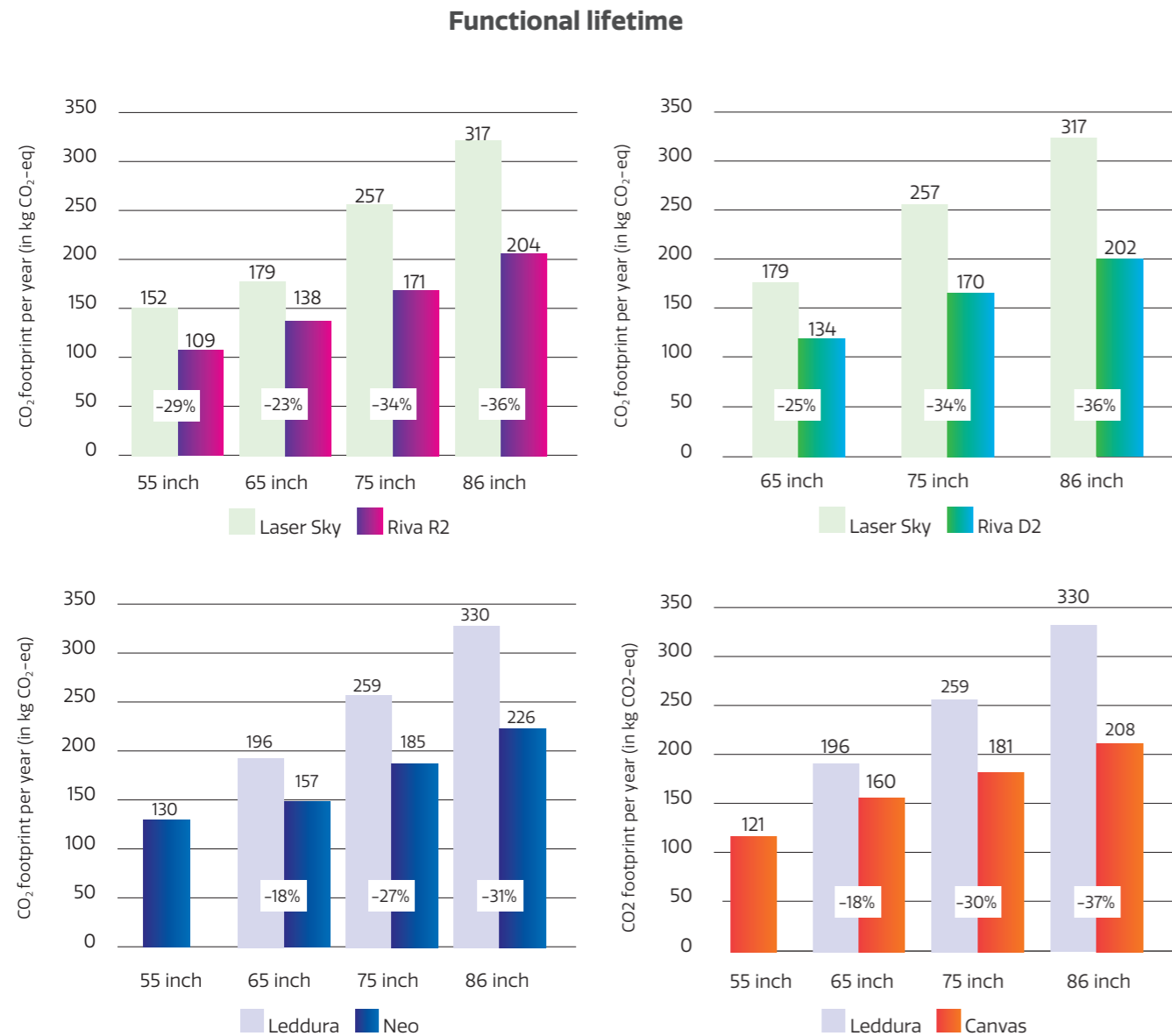
In 2024, CTOUCH did not introduce new touchscreen models. Thus, we've not been able to reduce our product footprint. But! That is not to say we have not made any progress so far. We are proud to have achieved a **CO2 reduction of up to 37%** with our current touchscreen models compared to CTOUCH's benchmark models in 2019*.



How do we monitor our product CO2 reduction?

We monitor our CO2 reduction by measuring the average CO2 emissions per touchscreen per functional year of life. This is also called emission intensity.

Emission intensity = **Average CO2 emission, weighted by sales**



*Benchmark models (2019): Laser Sky (for education) and Leddura (for business); Current models (2023): Riva R2 and Riva D2 (for education), Neo and Canvas (for higher education & business). Since there was no Leddura 55" in 2019, a comparison of Neo and Canvas with the benchmark model is not possible for this screen size.

OUR EMPLOYEE FOOTPRINT



WORK & TRAVEL

We promote hybrid working, cycling to work and driving electric cars. When traveling abroad, we choose the most sustainable option possible.



LIGHTING & HEAT

LED lamps and heat pumps provide light and heat for our beautiful office in the innovative Strijp-T in Eindhoven, the Netherlands.



INTERNAL TRAINING

At least twice a year, we provide training updates to our personnel on our sustainability progress and how each individual can contribute to our common sustainability goals.



SOLAR POWERED HEAD OFFICE

CTOUCH's head office is 100% solar powered. Almost 100,000 kWh of solar power was fed back into the grid in 2024.



SUSTAINABLE WORK TOOLS

Our employees use eco-friendly work tools such as Framework laptops, Fairphones and mice.



REDUCE & RECYCLE WASTE

Paper, plastic and general waste is collected in separate bins. Our goal is to shrink waste flows to the bar.



SUSTAINABILITY ACROSS THE ENTIRE PRODUCT LIFECYCLE

Sustainability is at the heart of everything we do. From sourcing raw materials responsibly to sustainable packaging, efficient transportation, energy-saving product usage, refurbishment, and eco-conscious end-of-life disposal - We thoughtfully assess our environmental impact throughout every stage of our product life cycle.

Read on to find out more about:

 **PRODUCE, PACK AND SHIP WITH CARE**

 **RESPONSIBLE USE**

 **REDUCE, RE-USE, RECYCLE**



PRODUCE, PACK & SHIP WITH CARE

We make great effort to lower our CO2 footprint and increase the use of recycled materials during production, packaging and transportation of our products.



Some facts & figures



PAPERS, PLEASE

90% of our packaging is 100% recyclable paper and cardboard.



LESS WEIGHT, LESS IMPACT

By using less materials, we've decreased the average weight of our products by 24% and reduced the impact during production by 33%.



EFFICIENT TRANSPORTATION

Through improved load efficiency and smaller packaging, we've reduced our CO2 emissions by almost 30%.

Supplier integrity

To ensure that our key suppliers meet the highest sustainability criteria and that forced labour and child labour do not occur in any part of our supply chain, we have our key suppliers sign our:

- Supplier Code of Conduct (Don't worry, our employees have one too.)
- Social Responsibility Employment Statement

A supply chain where the people and our planet are happy is the goal!

Eco-friendly design

In 2024, our packaging received a sustainable makeover, with 90% now made from paper and cardboard sourced from 100% recycled materials. Even better, the packaging is fully recyclable, promoting a circular approach to waste. Additionally, our updated carton boxes for touchscreens, crafted from recycled pulp, now feature a clear sustainability message and a recycling logo. Combining functionality with eco-friendly design is so hot right now.



ENVIRONMENTAL

RESPONSIBLE USE

Our promise is that at least 50% of our screens are still functioning to user satisfaction, even after 10 years of use. To support this promise, we offer energy-efficient, long-lasting products to help reduce environmental impact and operational costs.



Some facts & figures



LESS ENERGY, CO2 & MONEY

Our sustainable touchscreens use on average 29% less energy compared to other brands.



LONGEST PRODUCT LIFETIME

CTOUCH products have the longest lifetime in our industry of 10 years and beyond.



REAL-TIME ENERGY INSIGHT

Customers gain insight into their touchscreen energy usage and savings through our real-time energy report.



Lifetime support for our touchscreens

In 2024, we launched CTOUCH Heartbeat Life, a comprehensive service package designed to extend the lifespan of CTOUCH touchscreens. This solution ensures touchscreens remain uniform, secure, and supported for up to 10 years, reducing costs and promoting sustainability by minimising the need for replacements. Heartbeat Life guarantees a future-proof and eco-conscious approach, providing peace of mind for IT administrators, users and sustainability officers.



Lifetime extension is also possible for our older touchscreen models, thanks to the CTOUCH Android Upgrade Module. This module upgrades older screens to the latest Android Operating System and the Riva 2 interface. Not only is it user-friendly, but it's also environmentally friendly: **a longer product lifespan results in a significantly smaller footprint!**





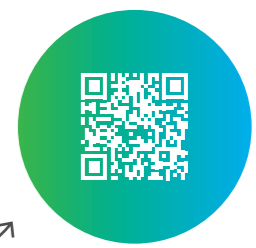
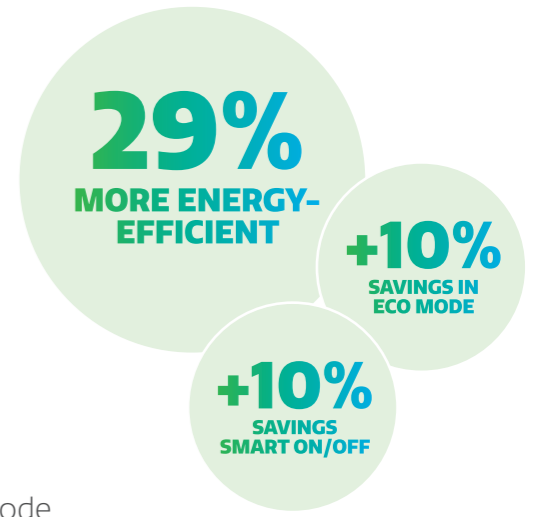
Energy-saving features

The CO2 impact during the use phase is directly related to a touchscreen's energy consumption. On average, our touchscreens are **29% more energy-efficient compared to other brands**.

But wait, there's more! Our screens are equipped with several energy-saving features to help our customers save even more energy.

All our displays are set to **eco mode by default**. Eco mode reduces energy consumption by approximately another 10% compared to standard mode.

The **smart on/off function** is a standard feature in the CTOUCH Neo and Riva R2 touchscreens. This feature automatically puts the screen into standby mode when nobody is in the room. The estimated energy savings with the use of smart on/off are an additional 10-15%. Count your gains in kWh, CO2 and money!



Check out the **CTOUCH Energy Saving & CO2 Calculator**.

Real-time dashboards

CTOUCH Sphere, our remote management system, gives users insight into the energy consumption and use of their touchscreens through real-time dashboards. This creates awareness and helps our customers reduce their energy use.



REDUCE, RE-USE, RECYCLE

To prevent unnecessary waste, we're committed to increasing the circularity of our products, improving recyclability and promoting re-use at their end-of-life.



Some facts & figures



REFURBISHED TOUCHSCREENS

Sold through our Next Life programme.



TAKE-BACK PROGRAMME

Save yourself time and trouble, return your old models to us.



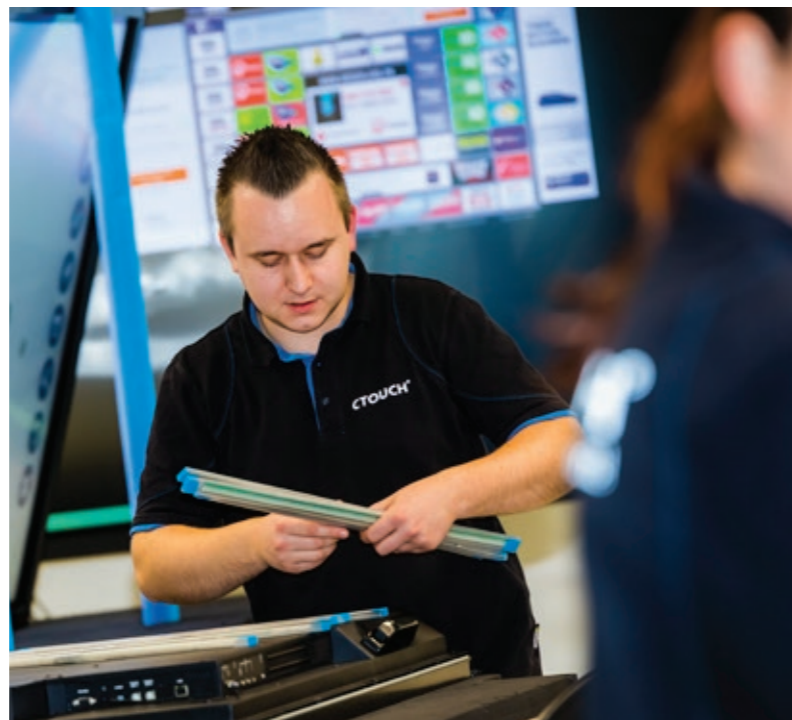
PRODUCT RECYCLABILITY

88% of the materials used in our products is recyclable.

Taking back responsibility

The CTOUCH take-back programme allows users of CTOUCH touchscreens to responsibly return their retired screens to CTOUCH.

Once we've collected users' used CTOUCH touchscreen (say that 5 times in a row), our service team will inspect it thoroughly. If possible, we'll refurbish the touchscreen and give it a next life (spoilers for the next paragraph!). If we cannot refurbish the touchscreen... that's two paragraphs ahead!

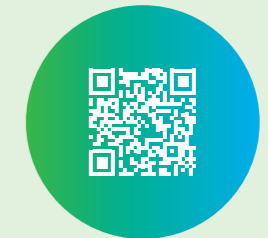


End-of-life? Next life!

We sell refurbished touchscreens through our **Next Life Programme**. Our refurbished touchscreens operate on Android 12 (& beyond!) with the latest CTOUCH interface. This ensures the same user experience and safety standards as newer CTOUCH models.

This initiative aims to prevent retired screens from being discarded by giving them a next life. By collaborating with dedicated resellers and strategic partners, we are committed to extending the lifespan of our screens and giving them a second chance to shine!

Explore the Next Life product range on our website. →



Recyclability of our products

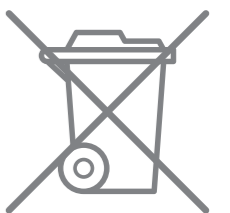


At a product's end-of-life, valuable materials often end up being disregarded and dumped in landfills. We believe that sustainability doesn't end when our products have reached the end of their usable life. That's why we've conducted a study to investigate the recyclability of our products. The results?

- **88% of the materials used in our products can be recycled.**
- 12% is incinerated with energy recovery.
- A fraction of 0,1% ends up in regulated landfills.

Responsible disposal of e-waste

And what if a touchscreen can no longer be refurbished? Don't worry, we'll still thoroughly inspect it to see if we can re-use parts. After that, we'll dispose of it responsibly. We only partner with WEEELABEX certified e-waste recycling companies to ensure responsible disposal of our products at their end-of-life. That makes us compliant with the European regulations of Waste from Electrical and Electronic Equipment (WEEE) too!



TRUE SUSTAINABILITY THROUGH TRANSPARENCY

For all our products we conduct a Life Cycle Assessment (LCA) to identify their environmental impact across the entire life cycle. We share the results of our LCA through various nifty tools that are much more easily digestible than a dusty research paper.

Some facts & figures



SUSTAINABILITY PASSPORT

Provides insight into the materials used and the overall CO2 impact.



INTERACTIVE SUSTAINABILITY DASHBOARD

CO2 footprint of our products come to life



ENERGY SAVING CALCULATOR

Demonstrates that you can save on your electricity bill with CTOUCH touchscreens



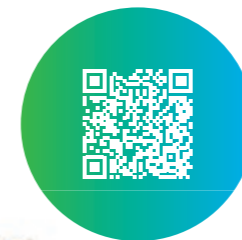
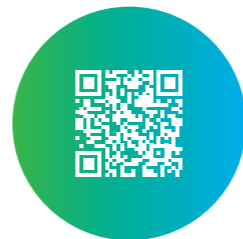
Sustainability Passport

CTOUCH is the only touchscreen brand with a **Sustainability Passport** for all of its products. Through this passport we provide transparency and awareness of the resources used in our touchscreens.



Interactive Sustainability Dashboard

The results of the Life Cycle Assessments are published in our interactive sustainability dashboard. It shows the environmental impact of our touchscreens: from CO2 footprints to material insights. **Learn more:**



Energy Saving Calculator

Browse to our Energy Saving Calculator, simply select a CTOUCH touchscreen + a competitor brand and... *boom*... you immediately see how much electricity and money you can save annually using CTOUCH. Your benefit? Several hundreds of euros, dollars or pounds per year!



SOCIAL

WE ♥ OUR PEOPLE & OUR COMMUNITY

The heart of a company is its employees, and upholding labour and human rights is at the core of what we do. That's why we take the well-being of our employees super seriously: our #1 priority is ensuring they enjoy coming to work.

We promote mental and physical health, provide training opportunities and support a healthy work-life balance. We're dedicated to fostering a diverse and inclusive workplace where everyone feels welcome and can thrive. But it doesn't stop there—by practising Corporate Social Responsibility, we maximise the positive environmental and social impact we have on our community.

Some facts & figures



EMPLOYEE WELLBEING

We have many programmes in place to ensure our own employees are healthy and happy.



TRAINING

We provide internal training and encourage our employees to find courses and training programmes to help them develop their career path.



UN GLOBAL COMPACT

We became a proud participant of the world's largest corporate sustainability initiative in 2024.



Employee wellbeing programmes

We do our best to make sure our employees are healthy and happy. Creating a workplace where people go to work with a smile is the goal and we hope our programmes help achieve that :)

- ✔ Team-building activities
- ✔ Fresh fruit
- ✔ Weekly gym sessions
- ✔ Bike lease options
- ✔ Healthy lunch
- ✔ Health insurance discount

Internal training

At least once a year, our employees receive training in ethics, highlighting our Code of Conduct, Whistleblower policies and raising awareness of anti-corruption.

At least once a year, our employees receive training in cybersecurity.

At least twice a year, we provide training updates to our personnel on our sustainability progress and how everyone can contribute to our common sustainability goals.

Contributing to the SDGs

CTOUCH is guided by the **United Nations' Sustainable Development Goals (SDGs)**. Four specific SDGs form the foundation of our sustainability mission and our social activities, as we believe that these are the ones where we can concentrate our efforts and can make a real difference.



All opinions matter – managing our stakeholders

We're serious about engaging with our stakeholders. By keeping the conversation going with employees, customers, suppliers and community partners, we make sure their needs align with our sustainability goals.

We come up with ethical and sustainable solutions – Together!



Green Friday

Black Friday? No, this year we supported Green Friday! CTOUCH joined Trees for All's statement against overconsumption on Black Friday. 🌳 We donated 100 trees to Trees for All, combatting deforestation and contributing to a healthy & green planet.

In previous years, we've planted 2,500 trees together with Trees for All, of which 1,250 trees in Eersel, close to our office in the Netherlands.

Together we achieve more!

Collaborations and partnerships are key in achieving our goals.

We're proudly partnered with:



Proud participant of the UN Global Compact

In 2024, CTOUCH became a participant of the UN Global Compact. The UN Global Compact is the world's largest corporate sustainability initiative, calling on companies to align their strategies and operations with ten universal principles in the areas of human rights, labor, environment and anti-corruption, while taking action to advance societal goals.



By joining, we are expressing our commitment to being a responsible company. This commitment is to operate responsibly, in alignment with Ten universal Principles, take actions to support society and report to the UN Global Compact annually on our ongoing efforts.

Discover the Ten Principles of the UN Global Compact.



**Share, inspire, have fun!
With CTOUCH by your side.**

GOOD GOVERNANCE BENEFITS US ALL

We believe that strong governance is the foundation of a sustainable organisation. Ethics, transparency, accountability and compliance with global standards are the pillars of how we conduct business.

To this end, our colleagues are dedicated to maintaining ethical practices, avoiding conflicts of interest and upholding the highest standards of professionalism – whether they're wearing a tie or not!

Some facts & figures



CODE OF CONDUCT

Our Code of Conduct ensures a respectful, inclusive and ethical workplace.



ECOVADIS GOLD MEDAL

Achieved in 2024, this places CTOUCH in the top 5% of companies rated worldwide by EcoVadis in the last 12 months.



APPROVAL PROCEDURE FOR SENSITIVE TRANSACTIONS

Employees must adhere to strict guidelines on accepting gifts, with limits on value and appropriateness. When in doubt, their manager will help them out.

Code of Conduct

At CTOUCH, we cultivate integrity, respect and inclusivity. Our Code of Conduct serves as a cornerstone for fostering a workplace where everyone feels valued and supported. We emphasise ethical practices, champion diversity and uphold professionalism, creating a positive and collaborative work environment. Regularly updated, our **Code of Conduct** ensures it remains aligned with our core values and evolving commitments.



Trust is earned

We go to great lengths to ensure our employees feel safe and confident to confide in us and report violations when necessary:

- A whistleblower policy is in place.
- Anonymous reporting practices for discrimination are available.
- A confidential advisor is accessible.

ISO 27001 Certified



CTOUCH first achieved ISO 27001 certification in 2023, demonstrating our commitment to robust information security standards. In 2024, we successfully maintained this certification, ensuring our continued compliance with the ISO/IEC 27001:2022 standard for Information Security Management Systems.

ISO 14001 Certified



Since 2022, CTOUCH has been ISO 14001 certified, affirming our dedication to environmental management and sustainable practices. In 2024, we upheld this certification, continuing to reduce our environmental impact while proactively addressing future challenges.

LABELS & CERTIFICATIONS

Company level



Product level compliancy



EcoVadis Gold Medal



In 2024, CTOUCH earned the Gold EcoVadis Medal. EcoVadis, the world's largest business sustainability ratings system, independently verified our commitment to sustainability across four key categories: Environment, Ethics, Labor & Human Rights, and Sustainable Procurement.

And they liked what they saw! By implementing key learnings from our 2023 Bronze Medal, we earned the Gold medal overall and attained the Platinum status in the Environment and Sustainable Procurement categories in 2024. Our Gold Medal places CTOUCH in the top 5% of companies rated worldwide by EcoVadis in the last 12 months!

**NEW
IN
2024**

Share, inspire, have fun!
With CTOUCH by your side.



Hi, we are CTOUCH

CTOUCH, part of i3-Technologies, is an innovative and distinctive touchscreen brand, specialised in providing interactive touch solutions for education and businesses. CTOUCH believes in sustainable engagement: empowering learners, collaborators, thinkers, and doers to create meaningful interactive experiences. Supporting them to reach their full potential, now and in the future. Our mission is to energise meetings and lessons with interactive, user-friendly tools. Every day, we enable people to safely connect, collaborate and learn together. We dare to say that we are the most sustainable touchscreen brand in the world.



Awards

- Winner Support Technology of the Year (Android Upgrade Module) – AV Awards 2024
- Finalist Sustainability Innovation of the Year Award – AV News Awards 2024
- Finalist Company of the Year Award (Sustainability) – Inavation Awards 2024
- Finalist Sustainability – Green Screen – The Avard 2024
- Finalist Company of the Year – The Avard 2024
- Nomination – Riva R2 – The National German Sustainability Award (Deutscher Nachhaltigkeitspreis) 2024

